

Arkansas Law Firm Benefits from Cutting Edge Features in Client Server Version

By Harry W. Salavantis

Why use Client Server Version?

Speed:

10 to 30 times faster.

Convenience:

Back up while people keep working.

Reliability:

Auto-Recovery to protect your data.

Compton, Prewett, Thomas, & Hickey, LLP, has been in business for more than 85 years and has been using Tabs3 and PracticeMaster software from Software Technology Inc. (STI), since 1991. Located in the southern town of El Dorado, Arkansas, with a population of about 21,000, the law firm with only six attorneys is the region's leader in business litigation, insurance defense, banking, oil, and gas law.

Late in 2007, the firm contacted Resource Advisors in Albany, New York, to fully implement the PracticeMaster software that the firm has been using for the past 16 years. The project was completed over the course of two separate trips to the firm in February and July of 2008 to properly train users and fully automate the firm's Probate department using PracticeMaster's powerful document assembly capabilities.



Just prior to the second visit, Resource Advisors recommended that Compton, Prewett, Thomas, & Hickey upgrade its Tabs3 and PracticeMaster programs to the Client Server Version due to the size of its data files. The upgrade would not only boost the program's performance but would also reduce network traffic on the firm's file server and further protect the firm's Tabs3 and PracticeMaster data from unexpected data loss and user error. The firm was also told about new Accelerators in the latest Client Server version that can run routine reports 10 to 30 times faster than the regular version of Tabs3 and PracticeMaster and significantly improve performance while using other multi-user program functions.

Mr. Joseph Hickey, one of the firm's Partners, said "We have been a loyal user of Tabs3 and PracticeMaster for over 16 years and felt that the added investment in the Client Server version is well worth the price for features that enhance and further protect the programs that we rely on every day."

However, enhanced performance was not the only determining factor that convinced Compton, Prewett, Thomas, & Hickey to upgrade the software that they have relied on for almost two decades. With the size of their Tabs3 and PracticeMaster databases growing rapidly and increased use of Tabs3 and PracticeMaster throughout the firm for more and more functions, the firm was impressed with the other features that only the Client Server version offered.

One significant convenience found only in the Client Server version is the system's ability to back up all of their Tabs3 and PracticeMaster data without having to ask users to exit the software. The new HotBackup feature provides the firm an extra layer of protection with the ability to schedule unattended backups without interruption to attorneys and staff while using the programs.

About Resource Advisors

Resource Advisors is a Certified Tabs3 and PracticeMaster Reseller based in Albany, New York. The firm was named top reseller in 2005, 2006, and 2007 by Software Technology, Inc., the maker of Tabs3 and PracticeMaster, and is a member of the Tabs3 and PracticeMaster President's Circle.

Harry Salavantis can be reached at (518) 381-9244 or by e-mail at:

hsal@resource-advisors.com.

About Software Technology, Inc.

Software Technology, Inc., the maker of **Tabs3 Billing Software** and **PracticeMaster Practice Management Software**, has been at the forefront of developing software for law firms for over twenty-five years.

Tabs3 is one of the most widely used time and billing products in the United States and has been an industry leader since its introduction in 1979.

Tabs3 is designed to integrate with PracticeMaster, the emerging leader in practice management software. Among its many features, PracticeMaster provides an easy way for firms to create a firm-wide calendar, search for conflicts of interest, and organize case and contact information.

There are over 425,000 active user licenses of Tabs3 and PracticeMaster software combined.

For more information call (402) 423-1440, e-mail sales@tabs3.com, or visit www.Tabs3.com.

Arkansas Law Firm Benefits ... Continued

Resource Advisors configured the firm's HotBackup feature to perform the firm's backups at 12 and 6 p.m. daily, to allow for the flexibility to restore data from either backup set should the need arise. Previously, the firm had to have users exit all Tabs3 and PracticeMaster software before it could perform a backup and could only store a single data set automatically. In fact, Compton, Prewett, Thomas, & Hickey's data files had recently become so large that it could no longer back up its data using the internal backup program in Tabs3 and PracticeMaster. The new HotBackup program in the Client Server version can now perform a backup with almost 3 gigabytes of the firm's data in about six minutes while all the programs are in use.

Another unique feature of the latest Client Server version that was also important to Compton, Prewett, Thomas, & Hickey is the program's ability to automatically take a snapshot of the data before performing critical functions such as updating statements or transferring WIP transactions from one client file to another. Previously, if any of these functions were interrupted due to a power outage, a lost network connection, or other hardware failure, the firm would have no choice but to restore its data from its latest backup. The new Auto-Recovery feature also eliminates the need of having to perform a backup before performing a critical function that may be interrupted unexpectedly. Client Server Version uses Transaction Processing to ensure that each critical process is completed successfully before committing the changes to the database. If a critical process is interrupted, the data as the result of the "failed transaction" is never sent back to the main database and no changes are made to the data. The firm simply continues its work once the network or hardware issue is resolved.

Mr. Hickey added, "The fact that our Tabs3 and PracticeMaster can be backed up and even recover from an unexpected interruption, automatically with little or no interruption to our busy attorneys and staff, is simply remarkable and a demonstration of Software Technology's commitment to its long-term customers. We are extremely satisfied with our investment in the Client Server version and look forward to further enhancements from STI in the future."

The Client Server version for all Tabs3 and PracticeMaster products can be obtained through your local reseller or by contacting Software Technology, Inc., at (402) 423-1440. More information about Client Server is also available on the Tabs3 Web site at www.tabs3.com/csv.